

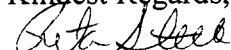
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March 3, 2010

To Whom It May Concern:

I am writing in protest to the latest request for yet another rate hike. My husband and I both work full time to try and make ends meet with out living beyond ours means. We not only have electric but also natural gas with your company. I as well as many other customers do not think it is fair for your company (just because they have the monopoly on utilities) to constantly ask for more and more money to make your ends meet. Do you really think that we all get that many raises in our paychecks just because we need it? Do you think this of all times is the time to ask your customers for more money (that they don't have) in order to improve, expand or spend in any way you decide. If you haven't noticed there is a **recession** going on and it is taking everything from us just to try and survive it, and unfortunately some of us are not so lucky. I think that you should review **all other options** before any more rate hikes are asked to be approved. I realize I am only 1 in approximately 3 million of your customers but I do hope you hear and consider my voice in such decisions that will ultimately effect me and my family.

Kindest Regards,



Rita Steele

Customer of 20 plus years

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